

Mark Abbott

Head of Application Development

Mark is an Application Developer and Head of Application Development, with over 17 years of development experience, and 5 years experience of delivering applications of high business importance to internationally recognised brands.

As well as having a proven track record of delivering application development projects to time and to budget, and which help the business to improve overheads; Mark also has experience in improving process, and introducing complex toolsets to developers to achieve these improvements.

Skills	Developer Management	Design & Modernisation	Project Direction
	I have experience of managing teams of different sizes, from 2 to 10 members; including off-shore and far-shore resources. My experience includes working in Waterfall and Agile environments.	I have produced, and implemented, technical and architectural design for in-house ERP systems for a large multi-national Business Service organisation, including devising strategies and technologies for modernisation efforts and cloud migration.	Proven ability to lead and manage a wide variety of design and development projects in team and independent situations, including working with Project Managers, Business Analysts, 3rd party suppliers and internal customers.

Technical	Google Cloud Platform	Terraform	Subversion & Git
	Progress OpenEdge	Angular & jQuery	iOS Development
	RESTful Web Services	SonarQube	CI & CD
	HTML5 & CSS	Unit Testing	Linux

Non-Technical	Google Workspace	Agile & Scrum	Public Speaking
	Atlassian Jira & Confluence	Waterfall Development	Developer Training
	Microsoft Office	Release Planning	Process Improvement

Qualifications	GCP Certified Architect	ITIL Foundation	SAFe Scrum Master
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Experience	Rentokil-Initial plc <i>Head of Application Development and Test</i>	June 2015 - Present	
	Head of Application Development and Test, working with teams of developers on back-office and field applications for global sales, servicing and customer billing.		
	My main focus has been the modernisation of the company's global in-house ERP system, re-engineering its user interface into a modern web application; devising technologies to allow existing functionality to be repurposed; and working with		

architects to devise strategies for moving server side logic and APIs into the cloud.

Quru Ltd
Application Developer

December 2013 - June
2015

Application Developer working on the company's main retail product in the Auction business. My role was to work as an Application Developer, analysing User Specifications, writing Technical Specifications and implementing development changes; as well as ensuring the quality standards of my work, and that of my team members.

Rentokil-Initial plc
Application Development Manager

August 2012 - December
2013

Application Development Manager for the company's global Customer Contract Administration system. I was responsible for 10 permanent developers, and 6 contract resources, in multiple locations world-wide, including teams in Malaysia, India and the USA. My role involved the work-allocation for the developers, as well as Development Pipeline planning and management; Release Planning and Coordination.

Rentokil-Initial plc
Application Development Team Manager

2008 - August 2012

Application Development Team Manager for a team of six developers working on the company's global Customer Contract Administration system. My role involved the personnel-management of six developers; and the work allocation of a further 13 developers world-wide.

Education

University of Reading – Reading, UK
BSc in Computer Science – 2:1 degree

Subjects studied include:

Compiler Design	Genetic Algorithms	Formal Methods
Computer Architecture	Artificial Intelligence	Logic
Operating System Design	Functional Programming	Computer Vision

Kings Manor Sixth Form Centre – Shoreham By Sea
A-Levels

Subjects studied include:

Electronics	SMP Mathematics	Spanish
Grade: B	Grade: C	Grade: C

References

References available on request